



SIPOC Form (Suppliers, Inputs, Process, Outputs, Customers)

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SUPPLIERS <i>Whose help do we need?</i>	INPUTS – Critical Characteristics <i>What Resources do we need?</i>	PROCESS <i>How do we produce products?</i>	OUTPUTS - <i>What products do we provide?</i>	<i>Critical Characteristics</i>	CUSTOMER -NEEDS <i>Who are customers - what do they need?</i>
Machines		Process Name:	Product Characteristics:		Customers
➤	➤	➤	➤	➤	➤
➤	➤	➤	➤	➤	
➤	➤	➤	➤	➤	Customer Needs
Materials		➤	➤	➤	Quality
➤	➤	➤	➤	➤	➤
➤	➤	➤	➤	➤	On-Time Delivery
➤	➤	➤	➤	➤	
➤	➤	➤	➤	➤	Reasonable Price
Tooling / Fixtures		➤	➤	➤	
➤	➤	➤	➤	➤	
➤	➤	➤	➤	➤	
Manpower		➤			
➤ Human Resources	Operators	➤	Product Types		
Management		➤	➤	➤	
➤ Managers	Management	➤	➤	➤	
➤ Staff	Technical Support	➤	➤	➤	
Measurement		➤	➤	➤	
➤		➤	➤	➤	
Maintenance		➤	➤	➤	
➤					